



H  
E  
R  
O  
S

elping  
mergency  
esponders  
btain  
upport



**NALOXONE  
FOR EVERY  
RESPONSE.**



## HEROS Program

The program provides **FREE** naloxone to emergency response agencies, including:



Law Enforcement



Correctional/Probation Officers



Emergency Medical Technicians



Firefighters



Paramedics



Volunteer Emergency Medical Services (EMS) and Volunteer Firefighters

**64,572**

Emergency Medical  
Service responses to a  
suspected drug overdose  
including opioids.



**EMS**

administered naloxone

**22,618** times.

All data is January 2024 - September 2024.



FOR MORE INFORMATION,  
CONTACT US AT:

[HEROS@MyFLFamilies.com](mailto:HEROS@MyFLFamilies.com)  
[or HQW.ISAVEFL@MyFLFamilies.com](mailto:HQW.ISAVEFL@MyFLFamilies.com)



More lives can be  
saved through the  
expanded use of  
naloxone, a medication  
that rapidly reverses  
the effects of opioid  
overdose.



# HEROS

# PROCESS MAP



## Helping Emergency Responders Obtain Support



FL Emergency Responder Agency



FL Department of Children and Families

**NEED: Apply and obtain approval for participation in the HEROS Program.**

Visit the HEROS website.

Click on HEROS application link.

Fill in all required fields.

Submit HEROS application.

Receive automated approval email.

**NEED MET: Agency application approved.**

Receive HEROS application from agency.

Review application to ensure the agency is eligible as an emergency responder as defined by Florida Statutes.

Eligible?

Yes

Redirect them to community-based enrollment.

Request MMCAP ID on agency's behalf.

Determine if agency has met the reporting requirements through ODMAP or EMSTARS.

No — Reporting?

Yes

Request Cardinal account on agency's behalf.

Verify agency meets all three requirements.

All requirements met?

Yes

Notify applicant of need.

Approve application and place order first week of the upcoming month.

August 2025

For more information, contact [HEROS@MyFLFamilies.com](mailto:HEROS@MyFLFamilies.com)

